

## Change Agent Certification Objectives

### Module 1: Change Basics/Understanding Change

1. To build the business case for why managing change is important to your success
2. To understanding foundational principles so that
  - a. you can better understand and apply Change Management Tools
  - b. you understand the role that communication, involvement and leadership play during change
3. To create a common language about change (commitment curve, etc.)

### Module 2: The Change Management Methodology and Model

1. To introduce you to the change management 101 methodology
2. To help you understand this represents a best practices approach used by many companies

### Module 3 - Module 8 - Using Change Management Tools

1. To understand what tools are available to identify, manage and address people issues during change
2. To practice using the tools
3. To apply appropriate tools to your current project

### Module 9 - Wrap - Up

1. To make personal and group commitments to using what you've learned
2. To plan in detail how you will integrate Change Management into your overall project approach